Audit Project #17-02A:

2017/18 Risk Assessment and Audit Schedule

Audit Report

Office of the City Auditor and Clerk
Internal Audit

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EXECUTIVE SUMMARY

This risk assessment provides the City with a way to measure uncertainty related to manageable City functions and processes. For the purposes of this assessment, risk is defined as the uncertainty that could impair the City's ability to achieve defined goals and plans. Risk is measured by the probability of negative events occurring, the significance of those events, and the impact such negative events could have on the City should they occur.

The risk assessment consists of a number of activities which are discussed in more detail in the report. They consist of the following:

- Identify Department activities
- Select Criteria and Develop Definitions for Use in Scoring Department Risk
- Evaluate Activities and Apply Scoring based on Department Risk
- Rank the Activities
- Consider Management and Other Outside Input
- Apply Adjustments and Re-Rank Activities
- Update Audit Schedule

The scoring system used in the evaluation process identifies the areas of highest risk, while at the same time identifying low risk areas. The fact that a risk area is identified as high or low does not serve as a single point factor to include or exclude a risk area from audit. Some areas that are considered low to moderate risk, such as inventories and Property and Evidence are audited every year because of regulatory factors or at the request of the auditee. Similarly, audit subjects may be identified during the year that were not originally on the audit schedule.

The audit schedule consists of a variety of audit subjects as well as follow up audits, which are intended to verify corrective actions have occurred and are operating as intended to reduce the identified risk. The audit schedule includes a variety of subjects and departments (auditees). Audits that are not completed may be carried over to subsequent years or replaced by other engagements that are identified as more relevant.

RISK ASSESSMENT

Enterprise risk management¹ (ERM) is a process, effected by an entity's commission, management and other personnel engaged in strategy setting across the enterprise, designed to identify potential events that may affect the entity and manage risk to within its risk appetite, to provide reasonable assurance regarding the achievement of entity objectives.

The Institute of Internal Auditors (IIA) emphasizes that organizations should fully understand that management remains responsible for risk management. Internal Auditors should provide advice, challenge or support management's decisions on risk, as opposed to making risk management decisions.

Risk assessment is based on a set of complementary operational, financial reporting and compliance objectives linked across all levels of the organization. The process is designed to identify and analyze internal and external risks affecting achievement of objectives at both the activity and the entity level. The overall goal of the enterprise risk assessment process is to provide management with the knowledge necessary to effectively manage risk.

Annual updates to the risk assessment are necessary to take into account changes in the operating environment, new personnel, new or revised information technology, changes in transaction volumes, new activities, and revised organizational structure. The IIA's International Standards for the Professional Practice of Internal Auditing (Standards), require Internal Audit to develop a risk-based audit schedule which is updated annually.

In 2008, Internal Audit assisted management by facilitating the City's first enterprise risk assessment. During the first years of Risk Assessment, departments were intimately involved in not only identifying key business process areas, but also in documenting key risks and controls in risk matrices. As departments have exhibited a higher level of understanding of internal controls, the process has evolved slightly. In 2009, the process was enhanced to review risks and controls on a more thorough functional/ business process level. In 2010, a Risk Assessment Employee Survey was introduced and distributed to all City employees for feedback on organizational risk.

As part of the current year risk assessment process, Internal Audit required an update of the risk matrices prepared as part of the 2016 annual risk assessment. This allowed the various departments of the city to update any changes in their business processes and internal controls.

THE AUDIT SCHEDULE

Audits are scheduled based on the results of the annual risk assessment to allow Internal Audit to focus its limited resources on the highest priority areas. The Audit Schedule is a rolling schedule which is subject to change due to changes in risks and/or the organizational environment, or when an individual requested that a particular area be audited that Internal Audit has determined is a significant area of risk. Internal Audit considers all requests or suggestions for audits and will modify the Audit Schedule if the risk is deemed to be sufficient enough to warrant a change to the schedule. Extra time is budgeted into the Audit Schedule to allow for flexibility in performing unexpected audits, investigations, consulting (non-audit) services, etc.

Scheduled projects and audits may be deferred to future years if other projects become a higher priority based on a current assessment of risk. Projects may also be eliminated based on a variety of circumstances, including scope limitations or a current assessment that the risk level assessed previously has declined (or internal controls

¹ Enterprise risk management should not be confused with the City department called Risk Management.

have improved). If a project continues into a new fiscal year, the number of the audit is changed to the current year.

PURPOSE

The goal of Risk Assessment is to identify and prioritize areas of risk which pose a threat to the City's operations and achievement of objectives. Internal Audit employs a risk-based approach to auditing and, as such, the auditor utilized the results of the Risk Assessment to prepare and modify the Audit Schedule based on the determined areas of highest risk.

SCOPE

Internal Audit's review assessed risk exposure for all department-identified key business processes/ divisions in the City of Sarasota documented as of July 2016. A total of 96 business processes were examined, evaluated, and prioritized by risk level as part of the 2015 Risk Assessment (see Exhibit A for the complete audit universe).

To the extent possible, risk was assessed at the business process level. Some departments found it easier to identify functional areas as that is how they are structured. A business process or business method is defined as a collection of related, structured activities or tasks that produce a specific service or product (serve a particular goal) for a particular customer or customers. A business process begins with a customer's need and ends with a customer's need fulfillment.

RISK ASSESSMENT PROCESS

RISK ASSESSMENT AND EVALUATION METHODOLOGY

As previously stated, the goal of risk assessment is to determine areas in the City which are exposed to the highest levels of risk and to include those areas in the Audit Schedule. The approach utilized in the Risk Assessment enables Internal Audit to review all potential audit areas, the "audit universe", and rank each of the potential areas in priority order. As organizational needs and goals change, so do the areas of highest risk.

To prioritize potential audit areas, Internal Audit implemented the following steps:

- 1) Identify Department Activities. Internal Audit reviewed several sources, including prior Risk Assessments, audits, the City's website, and the City's operating and capital budgets to prepare a list of all potential audit subjects. To ensure completeness of the list, departments were asked to assist in the identification of department activities. Risk Assessment Worksheets (See Exhibit B for example) were provided to departments instructing them to review and update their respective lists of key business processes and business process owners, and to further identify any key information technology systems utilized.
- 2) Select Criteria and Develop Definitions for Use in Scoring Department Risk. A total of 8 Risk Factors were selected from hundreds of evaluation criteria suggested by auditing best practices, professional literature, and other audit divisions/ departments to help prioritize future audit work. Risk definitions were developed for each of the 8 Risk Factors, as was a scoring framework for use in evaluating and ranking all identified City business processes on a consistent basis. Numerical scores with corresponding definitions were established to help define varying levels of risk or maturity related to each Risk Factor.

Please refer to Exhibit C for the list of Risk Factors used in the evaluation process.

- 3) Evaluate Activities and Apply Scoring based on Department Risk. Using the audit universe identified in Step 1 above, audit staff evaluated each of the departmental business processes against the 8 Risk Factors using the scoring method described in Step 2. For each Risk Factor, business processes were assigned one of five possible numerical scores, which ranged from a low-risk score to a high-risk score.
 - Where appropriate, Internal Audit also applied additions and/or deductions to risk scores. Additions increased overall scores and were based upon auditor observations and additional risk factors. Deductions served to lower the overall risk score for an area and were based on successful prior audits and areas of demonstrated sufficient internal control.
- 4) Rank the Activities. After all business processes were assigned scores for each of the Risk Factors, audit staff calculated the total combined Risk Score for each business process. The total combined Risk Scores were sorted in order of highest value.
- 5) Consider Management and Other Outside Input. Internal Audit provided management the opportunity to suggest areas for audits or consulting services. Suggestions were reviewed by Internal Audit to determine: a) whether the areas were appropriate for an audit, and; b) whether the areas were of significant risk to the organization. If both criteria were met, the areas suggested were included on the Audit Schedule unless audit work would result in a duplication of efforts.
- 6) Apply Adjustments and Re-Rank Activities. Adjustments to total combined risk scores were applied, as necessary, based on any management or other outside input or insight. Total combined Risk Scores were re-sorted in order of highest total risk score to reflect any adjustments.
- 7) Update Audit Schedule. Internal Audit reviewed the final rankings of the business processes, considered available audit resources and time, and updated the Audit Schedule. To view the updated Audit Schedule, please see Exhibit D.

RESULTS

The scoring system used in the evaluation process allowed the areas of highest risk to materialize, while also revealing areas where risk appears to be lowest (see tables below).

Of the 96 business processes/ areas reviewed during the Risk Assessment, the highest-rated risk areas were those most likely to be selected for inclusion in the Audit Schedule. Inclusion in the Audit Schedule does not necessarily mean that there is a current or specific concern associated with an area, but rather that the area may have a higher vulnerability to risk exposure at this time.

| Lowest-rated Risk Areas | | | | | | | |
|-----------------------------|---|--|--|--|--|--|--|
| Department | Business Process/ Functional Area | | | | | | |
| City Attorney | Outside Counsel | | | | | | |
| City Attorney | Contracted Legal Services | | | | | | |
| Planning – Parking Division | Vehicle for Hire Permits | | | | | | |
| Parks and Recreation | Bobby Jones Golf Course Outside Maintenance | | | | | | |
| Sarasota Police Department | Support Services - COOP | | | | | | |

| Highest-rated Risk Areas | | | | | | | |
|--|---|--|--|--|--|--|--|
| Department | Business Process/ Functional Area | | | | | | |
| Planning – Office of Housing and Community | | | | | | | |
| Development | Housing Process | | | | | | |
| City Auditor and Clerk | Pension Plans | | | | | | |
| Public Works | Equipment Maintenance | | | | | | |
| Finance Administration | Accounts Payable | | | | | | |
| Van Wezel Performing Arts Hall | Revenue Activities/Financial Administration | | | | | | |

2019 AUDIT SCHEDULE

The annual Citywide Risk Assessment helps to ensure that audit staff focuses attention and resources on the highest priority areas by applying the systematic approach outlined in this report. All areas of the City were evaluated against the same criteria and ranked to determine which audits would be performed during the year; management and other input was also taken into consideration during this process.

Based on the results of the 2017/18 Risk Assessment, the Audit Schedule has been updated to reflect areas of high risk. The Audit Schedule also provides for unallocated time during which unexpected audits, consulting requests (non-audit services), investigations, or other work may be performed. It should be noted that factors including staff workload, unexpected special projects, and other unforeseen circumstances may affect the achievement of projects on the Audit Schedule where some projects may be deferred to future years and others may be added that were not originally planned. Administrative projects as well as recurring recommendation status reports are also included in the Audit Schedule.

To view the Audit Schedule, as determined by the results of the 2017/18 Citywide Risk Assessment, please refer to Exhibit D.

EXHIBIT A: AUDIT UNIVERSE

Citywide

Grant Management

Capital Improvement Program

Contract Management

Coop Plan

City Attorney

Contracted Legal Services

Outside Counsel

City Auditor and Clerk

Central Records

Clerk Functions

Communications

Development Services

Internal Audit

Pension Administration

City Manager

Homelessness

Overall City Administration

Public Information

Sustainability

Urban Design Studio

Development Services

Building Inspections

Building Permits

Cash Handling

Code Compliance Department Payments

Local Business Tax Receipts

Zoning Reviews

Financial Administration

Accounts Payable

Budget Preparation

Cash Receipts
City Property Leasing

General Ledger Update

Grant Administration

Investments

Payroll

Procurement

Human Resources

Annual Benefits Enrollment

Data Administration and Staffing

Personnel Records Management

Risk Management

Information Technology

Application Support

Contract Oversight/Management

Data Integrity

Governance

Hardware Support

Infrastructure

Security

Project Management

Legal Compliance/Regulatory Compliance

Servers

Telecommunication

Parking

Enforcement

Parking Garage Operations

Parking Violations Collections

Vehicle For Hire Permits

Off Street Parking

On Street Parking

Parks and Recreation

Auditoriums

Bobby Jones Golf Course - Maintenance

Bobby Jones Golf Course – Operations

Bobby Jones Golf Course - Pro Shop

Children's Fountain

Landscape Maintenance

Robert L Taylor Community Center

Skate Park

Special Events

Planning

CIP

Contract Oversight

Housing Process

Neighborhood Grants

Public Art

Right of Way Permits

Zoning Reviews

Public Works

Equipment Maintenance

Fuel Station/Environmental Risks

Infrastructure Maintenance - Streets & Sidewalks

Solid Waste Collections

Sarasota Police Department

Building Maintenance

Chief of Police

Continuity of Operations

Criminal Investigation Division

Fiscal Unit

Management Information Systems

Professional Standards

Property & Evidence

Training Unit

Uniform Services Division

Utilities

Call Center

Cash Handling

Emergency Management

Inventory & Procurement

Permitting for Public Works/Utilities

Water Distribution/Sewer Collection

Van Wezel Performing Arts Hall

General Administration

Marketing

Revenue Activities/Financial Administration

Sponsorship Negotiations

Union Negotiation/Administration

Only "auditable" areas are included in the Audit Universe. In the event departments identified areas considered by Internal Audit to be "not auditable", the areas were removed from the evaluation process.

DEPARTMENT



Fiscal Year 2017 Citywide Risk Assessment

Instructions for Fiscal Year 2017:



This year, we're asking departments to help update the audit universe by reviewing the current list of business process areas and adding to/ modifying that list. There's no need to complete risk matrices this year- Internal Audit already updates that information each time an audit is performed.

So, just complete the three steps outlined below and return via email when you're done.

If you have any questions along the way, feel free to contact Internal Audit at ext. 4239.

1- Review Existing Areas

Review the below list of all key business processes/ functional areas identified by your department as part of last year's Risk Assessment. For each area, indicate the name of the individual responsible for the process and any key information technology systems utilized by the area.

After completing Steps 1 and 2 (back of page), consider all of the business processes listed and place a check mark next to the top 3 risk areas in your department. (See Step 3 for more information)

2- Revise to Add Any New Areas

Revise your list to include any business processes/ key functional areas that may be missing from the list in

| Department Business Processes | Business Process Owner | Key IT Systems |
|-------------------------------|------------------------|----------------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

Step 1. For each added area, indicate the name of the business process owner and any key information technology systems used.

Revise your list to include any business processes/ key functional areas that may be missing from the list in Step 1. For each added area, indicate the name of the business process owner and any key information technology systems used.

| | Business Process Owner | Key IT Systems |
|---|------------------------|----------------|
| Debay information / Processes showed as modified. | | |
| Cabou information / Ducasses showed on modified. | | |
| Note as Information / Processes showed as modified. | | |
| | fied: | |
| | | |
| | | |
| | | |
| Other information/ Processes changed or modi | | fied: |



1- Rate Top 3 of All Areas (Existing and New)

Be sure to rate the top risk areas in your department. If you haven't already done so, consider all of the business processes/ functional areas you've listed in Steps 1 and 2. Using the check box column to the left of the page, select the TOP 3 biggest risk areas for your department.

The areas you select should be those that, should something go wrong, may have negative financial or reputational effects, legal or regulatory consequences, or prevent the department or the City from achieving goals.



Finished with Steps 1-3?
You're all done!
Simply submit your form via
email to Ed Daugherty.

Internal Audit will contact your department if there are any questions or incomplete portions of your form.

Thanks for participating in this year's Risk Assessment!

What is Risk Assessment?

Risk Assessment is an analysis of what could go wrong.

The risk assessment process is an ongoing one. Internal and external threats constantly develop. Change itself is a risk, and management must continually adapt its policies and procedures to manage changing risks to a comfortable level.

The Internal Audit Division assesses and evaluates citywide risks on an annual basis. As part of our review, we first update the "audit universe", which is a list of all auditable areas. Then, we evaluate the areas against a series of risk factors, identify the highest risk areas citywide, and develop the annual Audit Schedule.

We also seek input from employees, management, charter officials, city commissioners, and the public regarding possible audit areas.

EXHIBIT C: RISK ASSESSMENT EVALUATION CRITERIA

2017/18 Risk Factors used in the Risk Assessment

| Risk Factors | Risk Factor Measurement | Weight Applied to Factor ² |
|--|---|---|
| 1- Quality of Control Environment | Measure of intangible characteristics that serve as the foundation for internal control: ethical values expected of unit, degree to which employees are held accountable for actions, appropriate formalized policies and procedures, commitment to competence through training, knowledge and skills to perform jobs, responsiveness to Internal Audit recommendations, etc. | 25% |
| 2- Materiality | Measure of the unit's annual revenues and expenditures. | 20% |
| 3- Operational Changes | Measure of significance related to past and future changes impacting the unit; includes organizational structure as well as management and employee changes/ turn-over. | 15% |
| 4- Reliance on Unit to Achieve City Goals | Measure of the unit's objectives and how essential they are in supporting the City's overall strategies and objectives as established by the City Commission (where failure of the unit would result in failure to achieve goals= higher risk area). | 10% |
| 5- Complexity of Business Process | Measure of the level of complexity involved in transactions related to the unit; knowledge and skills necessary to achieve objectives of the unit; regulatory or other oversight. | 10% |
| 6- Public Exposure | Measure of potential negative reputational effects or embarrassment to the unit due to the level of visibility and/or public or media interest. | 10% |
| 7- IT Systems | Measure of level of reliable, effective automation within a unit (whether systems assist in decision-making, achieving efficiencies, and help reduce errors typically associated with manual processes). | 5% |
| 8- Time Since Last Audit (internal or external) | Measure of the time period (in years) since an audit was last performed on the unit. | 5% |

² Certain Risk Factors were considered to be more influential on the overall Risk Score than others. Therefore, risk factors were weighted to reflect their importance, which had an impact on the overall scoring.

EXHIBIT D: 2019 - 2021 AUDIT SCHEDULE

Note –Any schedule for future projects is based upon current conditions and circumstances. Future changes will result in projects moving on and off the audit schedule.

| FY | Audit # | Audit Name | Department | Preliminary Audit Description | Project Type | Audit Component | Auditor | Est. Hours | Project Status |
|------|---------|---|--|--|--------------------------------|--|---------------|---------------|--------------------|
| 2019 | 19-00 | 2019-2021 Audit Schedule | N/A | Update three-year rolling audit schedule based on results of annual Risk Assessment | Research/Special Project | Administrative | Ed Daugherty | 8 | Not Yet Started |
| 2019 | 19-01 | FY 2018 Citywide Inventory | All | Review inventory counting procedures, observe the annual inventory counts and perform re-counts of selected samples. | Audit | Operational, Financial, IT | Hayden Gaston | 250 | Not Yet Started |
| 2019 | 19-02 | 2019 Citywide Risk Assessment | All | Facilitate Annual Risk Assessment process for use in updating annual Audit Schedule; evaluate and prioritization of citywide risk. | Risk Assessment | Risk Assessment | Hayden Gaston | 240 | Not Yet Started |
| 2019 | 19-03 | Remedial Action Update | All | Review status of implementation of outstanding prior audit recommendations, citywide | Status of Open Items Report | Status Update | Ed Daugherty | 100 | Not Yet Started |
| 2019 | 19-04 | HOME Investment Partnership Program Audit | Planning – Office of Housing & Community Development | Determine whether funds received for the HOME Program are expended in accordance with program requirements | Audit | Operational, Compliance | Mark Sulloway | 600 | Planning |
| 2019 | 19-05 | Equipment Maintenance | Public Works | Determine whether internal controls in place are operating effectively. | Audit | Operational, Compliance | Hayden Gaston | 400 | Not Yet Started |
| 2019 | 19-06 | SPD Property & Evidence | Sarasota Police Department | Determine whether the internal controls assist in adequately accounting for and safeguarding items in police custody. | Audit | Operational, Financial, IT | Ed Daugherty | 250 | Not Yet Started |
| 2019 | 19-07 | Local Business Tax Receipts | Development Services | Determine if funds received are accounted for correctly and in accordance with existing internal controls. | Audit | Operational, Compliance, Financial | TBD | 400 | Not Yet Started |
| 2019 | 19-07A | Cash Handling | Development Services | Review processes and internal controls for receipt and deposit of City funds | Audit | Operational, Compliance, Financial | TBD | 100 | Not Yet Started |
| 2019 | 19-08 | Revenue Activities/Financial Administration | Van Wezel PAH | Determine if revenues received are properly accounted for, in accordance with department and City policies and procedures | Audit | Operational, Compliance, Financial | TBD | 600 | Not Yet Started |

| FY | Audit# | Audit Name | Department | Preliminary Audit Description | Project Type | Audit Component | Auditor | Est. Hours | Project Status |
|------|----------------|--|---|---|-----------------------------|--|----------------|---------------|--------------------|
| 2019 | 19-08A | Cash Handling | Van Wezel PAH | Review processes and internal controls for receipt and deposit of City funds | Audit | Operational, Compliance, Financial | TBD | 100 | Not Yet Started |
| 2019 | 19-09 | Personnel Records | Human Resources | Determine if personnel records are accurate and complete | Audit | Operational, Compliance | TBD | 200 | Not Yet Started |
| 2019 | 19-09 | RL Taylor Community Center Follow Up Audit | Parks and Recreation | Review implementation of audit recommendations (Audit 16-04) | Audit | Operational, Financial, Compliance | TBD | 100 | Not Yet Started |
| 2019 | 19-10 | Purchasing Cards Follow Up Audit | Financial Administration - Purchasing | Review implementation of audit recommendations (Audit 16-05) | Audit | Operational, Financial, Compliance | TBD | 100 | Not Yet Started |
| 2019 | EXT19- 01 | IT Security Audit | Information Technology | Review and testing of IT controls | Audit | Operational, Compliance | TBD – External | 250 | Not Yet Started |
| 2019 | Admin 19-01 | Audit Reports on SIRE or new software | N/A | Upload all final audit reports to SIRE/eDocs for public to view via City's Website | Research/Special Project | Administrative | TBD | 24 | Not Yet Started |
| 2019 | TBD 19-01 | Reserved time for Investigations, Consulting Services, Unexpected Audits, Research | N/A | Conduct unplanned investigations, audits, reviews, consulting, research, etc. | Audit | Operational | TBD | 600 | Not Yet Started |
| 2019 | IAQ 19-01 | Reserved time for Internal Audit Quality Improvement Program | N/A | Perform quality reviews of audit work and develop/enhance audit processes to improve efficiency and ensure compliance with audit standards. | Research/Special Project | Administrative | TBD | 200 | Not Yet Started |

| FY | Audit# | Audit Name | Department | Preliminary Audit Description | Project Type | Audit Component | Auditor | Est. Hours | Project Status |
|------|--------|------------------------------------|-------------------------------|--|--------------------------------|--|---------|---------------|--------------------|
| 2020 | 20-00 | 2021-2023 Audit Schedule | N/A | Update three-year rolling audit schedule based on results of annual Risk Assessment | Research/Special Project | Administrative | TBD | 8 | Not Yet Started |
| 2020 | 20-01 | FY 2019 Citywide Inventory | All | Review inventory counting procedures, observe the annual inventory counts and perform re-counts of selected samples. | Audit | Operational, Financial, IT | TBD | 250 | Not Yet Started |
| 2020 | 20-02 | 2020 Citywide Risk Assessment | All | Facilitate Annual Risk Assessment process for use in updating annual Audit Schedule; evaluate and prioritization of citywide risk. | Risk Assessment | Risk Assessment | TBD | 240 | Not Yet Started |
| 2020 | 20-03 | Remedial Action Update | All | Review status of implementation of outstanding prior audit recommendations, citywide | Status of Open Items Report | Status Update | TBD | 100 | Not Yet Started |
| 2020 | 20-04 | Solid Waste | Public Works | Review Contract for Recycling Services for compliance with terms and conditions | Audit | Operational, Compliance, Financial | TBD | 500 | Not Yet Started |
| 2020 | 20-05 | Building Permits | Development Services | Evaluate the efficiency and effectiveness of processing building permits for residential and commercial construction | Audit | Operational, Compliance | TBD | 600 | Not Yet Started |
| 2020 | 20-06 | Cash Handling – Utility Billing | Financial Administration | Evaluate the cash handling process for Utility Billing | Audit | Operational, Compliance, Financial | TBD | 400 | Not Yet Started |
| 2020 | 20-07 | Contract Management | All/Purchasing | Evaluate the City's process for management of contracts | Audit | Operational, Compliance | TBD | 400 | Not Yet Started |
| 2020 | 20-08 | Parking Violations Collections | Planning/Parking Division | Evaluate the cash handling process for Parking Collections and the process for uncollectible tickets. | Audit | Operational, Financial, Compliance | TBD | 500 | Not Yet Started |
| 2020 | 20-09 | Special Events | Parks & Recreation | Evaluate the controls in place to manage special events. | Audit | Operational, Compliance | TBD | 350 | Not Yet Started |
| 2020 | 20-10 | SPD Property & Evidence | Sarasota Police Department | Determine whether the internal controls assist in adequately accounting for and safeguarding items in police custody. | Audit | Operational, Financial, IT | TBD | 250 | Not Yet Started |

| FY | Audit# | Audit Name | Department | Preliminary Audit Description | Project Type | Audit Component | Auditor | Est. Hours | Project Status |
|------|----------------|--|---|--|-----------------------------|--|--------------|---------------|--------------------|
| 2020 | 20-11 | Follow-up audit - Bobby Jones Golf Course (Audit 17-05) | Parks & Recreation | Review implementation of audit recommendations (Audit 16-04) | Audit | Operational, Financial, Compliance | TBD | 150 | Not Yet Started |
| 2020 | 20-12 | Follow-up Audit - Contract Management (Audit 17-08) | Financial Administration | Review implementation of audit recommendations (Audit 16-05) | Audit | Operational, Financial, Compliance | TBD | 150 | Not Yet Started |
| 2020 | 20-13 | Follow-up audit – Fuel Card (WEX Program) (Audit 18- 04) | Neighborhood Development Services | Review implementation of audit recommendations (Audit 16-06) | Audit | Operational, IT, Compliance | TBD | 150 | Not Yet Started |
| 2020 | Admin 20-01 | Audit Reports on SIRE or On-Base | N/A | Upload all final audit reports to SIRE/eDocs for public to view via City's Website | Research/Special Project | Administrative | Ed Daugherty | 24 | Not Yet Started |
| 2020 | TBD 20-01 | Reserved time for Investigations, Consulting Services, Unexpected Audits, Research | N/A | Conduct unplanned investigations, audits, reviews, consulting, research, etc. | Audit | Operational | TBD | 600 | Not Yet Started |
| 2020 | IAQ 20- 01 | Reserved time for Internal Audit Quality Improvement Program | N/A | Perform quality reviews of audit work and develop/enhance audit processes to improve efficiency and ensure compliance with audit standards. | Research/Special Project | Administrative | Ed Daugherty | 200 | Not Yet Started |

| FY | Audit# | Audit Name | Department | Preliminary Audit Description | Project Type | Audit Component | Auditor | Est. Hours | Project Status |
|------|--------|--|-----------------------------------|--|--------------------------------|--|---------------|---------------|--------------------|
| 2021 | 21-00 | 2018-2020 Audit Schedule | N/A | Update three-year rolling audit schedule based on results of annual Risk Assessment | Research/Special Project | Administrative | Ed Daugherty | 8 | Not Yet Started |
| 2021 | 21-01 | FY 2020 Citywide Inventory | Ail | Review inventory counting procedures, observe the annual inventory counts and perform re-counts of selected samples. | Audit | Operational, Financial, IT | Mark Sulloway | 250 | Not Yet Started |
| 2021 | 21-02 | 2017 Citywide Risk A555ssessment | All | Facilitate Annual Risk Assessment process for use in updating annual Audit Schedule; evaluate and prioritization of citywide risk. | Risk Assessment | Risk Assessment | TBD | 240 | Not Yet Started |
| 2021 | 21-03 | Remedial Action Update | All | Review status of implementation of outstanding prior audit recommendations, citywide | Status of Open Items Report | Status Update | TBD | 100 | Not Yet Started |
| 2021 | 21-04 | Infrastructure Maintenance - Parks | Parks and Recreation | Review City's compliance with State regulations (pesticides) and park/playground safety. | Audit | Operational, Compliance | TBD | 500 | Not Yet Started |
| 2021 | 21-05 | Grants Administration | All | Review internal controls over grant management activities (excluding Housing Program) | Audit | Operational, Financial, IT, Compliance | TBD | 500 | Not Yet Started |
| 2021 | 21-06 | Building Inspections | Development Services | Review internal controls in place over the building inspection process. | Audit | Operational, Financial, IT, Compliance | TBD | 500 | Not Yet Started |
| 2021 | 21-07 | Parking Enforcement | Planning - Parking Division | Review internal controls in place over parking enforcement. | Audit | Operational, Compliance | TBD | 500 | Not Yet Started |
| 2021 | 21-08 | Infrastructure Maintenance – Streets and Sidewalks | Public Works | Review internal controls in place over Streets and Sidewalks Maintenance | Audit | Operational, Compliance | TBD | 500 | Not Yet Started |
| 2021 | 21-09 | Property & Evidence | Sarasota Police Department | Determine whether the internal controls assist in adequately accounting for and safeguarding items in police custody. | Audit | Operational, Financial, IT | TBD | 250 | Not Yet Started |
| 2021 | 21-10 | Waste Water Operations | Utilities | Review internal controls in place over waste water treatment facilities | Audit | Operational, Compliance | TBD | 500 | Not Yet Started |

| FY | Audit# | Audit Name | Department | Preliminary Audit Description | Project Type | Audit Component | Auditor | Est. Hours | Project Status |
|------|----------------|--|---|---|-----------------------------|--|----------------|---------------|--------------------|
| 2021 | 21-11 | Criminal Investigations Division | Sarasota Police Department | Review internal controls in place over Criminal Investigations Division | Audit | Operational, Compliance | TBD | 500 | Not Yet Started |
| 2021 | 21-12 | Follow-up to Records Management Audit | Human Resources | Review implementation of audit recommendations (Audit 19-09) | Audit | Operational, Compliance | TBD | 150 | Not Yet Started |
| 2021 | 21-13 | Follow-up to Contract Management | Neighborhood Development Services | Review implementation of audit recommendations (Audit 17-07) | Audit | Operational, Financial, Compliance | TBD | 150 | Not Yet Started |
| 2021 | EXT21- 01 | IT Audit | Information Technology | Subject to be determined | Audit | Operational, Compliance | TBD – External | 250 | Not Yet Started |
| 2021 | Admin 21-01 | Audit Reports on SIRE or new software | N/A | Upload all final audit reports to SIRE/eDocs for public to view via City's Website | Research/Special Project | Administrative | TBD | 24 | Not Yet Started |
| 2021 | TBD 21-01 | Reserved time for Investigations, Consulting Services, Unexpected Audits, Research | N/A | Conduct unplanned investigations, audits, reviews, consulting, research, etc. | Audit | Operational | TBD | 600 | Not Yet Started |
| 2021 | TBD 21-02 | Reserved time for Internal Audit Quality Improvement Program | N/A | Perform quality reviews of audit work and develop/enhance audit processes to improve efficiency and ensure compliance with audit standards. | Research/Special Project | Administrative | Ed Daugherty | 200 | Not Yet Started |